

Lymphoedema Services

Finkle Street Therapy, Resource and Information Centre

Information for patients attending clinic appointments:

In order to reduce the risk to our patients, staff and other visitors we have introduced steps to protect against the spread of Coronavirus. This includes changes to the arrangements for clinic appointments at our Finkle Street Therapy, Resource and information Centre. These measures may seem quite challenging to adhere to but unfortunately they are necessary to safeguard everyone.

Anyone experiencing Coronavirus symptoms or living with a person with symptoms MUST NOT attend for their clinic appointment and should contact the clinical team on 01900 705200.

We also ask that you follow the advice on self-isolation outlined by the government.

On arrival:

- You must use the alcohol hand gel provided to decontaminate your hands
- You will be given and will be required to wear PPE (face covering/mask)
- Staff will provide guidance on the fitting of your face covering/mask to ensure you are wearing it correctly
- Staff will be wearing Personal Protective Equipment (PPE) throughout your clinic appointment (gloves, surgical mask and apron) in order to protect patients and safeguard everyone.
- **No escorts will be allowed.** This may seem very strict but it is unfortunately necessary to reduce the risk of spreading infection. Please note that where difficulties are identified, alternative ways of providing support and treatment can be arranged.
- **Social distancing must be observed at all times whilst at Finkle Street, unless closer contact is deemed appropriate by staff.**

Thank you for your support and understanding, please be reassured that we will continue to look after you with care, consideration & compassion in this difficult time.