

Strategy Consultation Questionnaire

Hospice at Home West Cumbria is currently planning our 2025-2029 Strategy. As part of the consultation process, we would like to give our supporters and members of our community the opportunity to provide feedback to help us shape our future.

The purpose of our strategy is to ensure we continue to meet our organisations Vision and Mission, delivering services to meet the needs of our community. We would be grateful if you would take the time to reflect and answer these questions and provide any feedback and general information you feel is relevant. Thank you.

VISION

All people in West Cumbria have timely access to personalised high quality palliative and end of life care.

MISSION

To be at the heart of our community and provide home nursing, emotional support, complementary therapies, and lymphoedema care when and where needed.

OUR VALUES

Teamwork

We achieve more when we collaborate and all work together. We promote the sharing of knowledge and ideas that help everyone grow.



Compassion

We acknowledge and appreciate others by building trust, mutual connections and reciprocation.



Respect

We positively value individuals for their qualities or traits and treat everyone with appreciation and dignity.



Inclusivity

We value equity, inclusion and dignity for all.



Integrity

We build trust through responsible actions and honest relationships.



Accountability

We conduct ourselves with responsibility and integrity. Each of us is responsible for our words, our actions and our results.



Excellence

We will strive for continuous improvement and deliver the best services we are capable of providing.



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1. Do our values above align with your opinion of Hospice at Home West Cumbria?

Yes/no please explain below:

2. What do you value most about Hospice at Home West Cumbria?

3. What, if anything, would you change about Hospice at Home West Cumbria?

4. Do you have any ideas that you would like to put forward for future consideration?

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5. Do you have any general comments you would like to feedback?

6. Additional information:

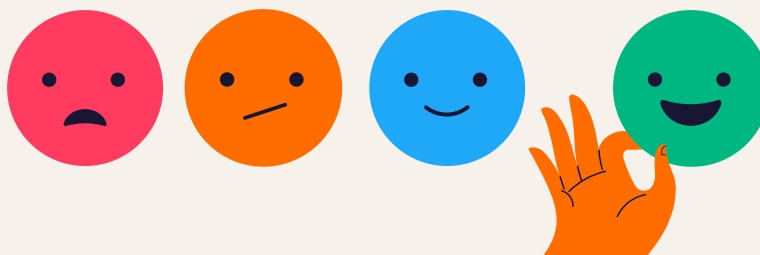
If you would like to discuss the strategy consultation in more detail, please complete the boxes below and a member of the team will contact you:

Name:

Number:

Email:

**THANK YOU FOR
YOUR FEEDBACK**



Please return this form to:

Hospice at Home West Cumbria, Therapy and Information Centre,
10 Finkle Street, Workington, CA14 2BB or email to: stella.walsh@hhwc.org.uk

Deadline: Monday 17th February 2025